

Shipton's

HEATING & COOLING LTD.



(905) 549-4616

PROMOTIONS

Five Star Reviews



AIR CONDITIONING



HEATING



WATER HEATER



AIR QUALITY



[Tim Zaroski](#)

3 reviews

a month ago

Excellent service from Shipton's!! Efficient communication from the office staff and our technician Nelson Pacheco was outstanding. Knowledgeable, friendly and efficient, he diagnosed our problem and explained all of the tests he ran to determine if there were any other issues. He was very thorough and we appreciated his educating us as he ran diagnostics to ensure our furnace was running optimally. We highly recommend Shipton's to anyone requiring home heating or cooling service.



[Joanne Lovell](#)

4 reviews

3 weeks ago

Serviceman Wes just left my home and I'm toasty warm unlike this morning. I was scheduled for a regular maintenance this afternoon but needed servicing instead. Shipton's sent Wes who was able to look after both the repair and perform the regular maintenance. He was friendly, professional and knowledgeable. I was so glad that the visit only required one person and that I am enrolled in the Shipton's maintenance plan as the visit was covered. Thanks Shipton's for being so expedient in your response to my call this morning. I am a longtime Shipton's customer and will be for many years to come.

Thanks from Joanne Lovell in Hamilton.



[Henry Stone](#)

1 review

6 months ago

Shiptons Technicians were on site for an emergency hot water repair within 90 minutes of the initial phone call. They clearly understood the issue at the very outset and repaired the fault. In addition Wes Clarke completed a comprehensive review of the entire system, fine tuning as he followed up the inspection, a rare piece of customer service for which we were grateful. Excellent work and thank you.



[CSVV](#)

24 reviews

4 months ago

In 2019 we were long overdue to get a new furnace/AC system. We went with Shipton's. We were (and still are) extremely pleased with their service and products. Fast forward to the summer of 2022 - our furnace motor wasn't as quiet as before. Shipton's was quick to send out Peter to assess the unit (and order a new motor), followed a couple of days later by Wes, to install. Both men arrived on time, were friendly, very professional. I can confidently recommend Shipton's for all things furnace/AC/HVAC-related.



[Jonathan Kaine](#)

10 reviews

2 months ago

I have received regular maintenance checks for heating/cooling from Shipton's for years and I have not been disappointed. The service technicians are knowledgeable, customer-centred and trust-worthy. Today, I had Jordan who is very professional. I feel comfortable that my heating and cooling needs are addressed from Shipton's.



[Linda Balemba](#)

1 review

6 months ago

The service representative is Justin James. He was early and very friendly. Justin was very informative and explained things to us and obviously made suggestions. He was funny and very personable. Going forward if/when we get a service contract we would like to request Justin as the service representative on a regular basis. We would highly recommend Shipton's and Justin. We do have another appointment with a sales representative and anticipate the same friendly experience. Again, we cannot say enough nice things about Justin.



[William Stephens](#)

1 review

a month ago

As a repeat customer, I've found Shipton's Heating and Cooling to be a very reliable and professional business offering excellent quality work and honest pricing.

Peter T. (and Robert) conducted a "Precision Safety Inspection" of an old residential gas-fueled boiler heating system. They were both very thorough and professional. Also, they had arrived at the exact time of the scheduled appointment, which demonstrates that Shipton's is respectful of other people's time. On top of that, they were tidy with no mess left behind. They offered tips and advice with an emphasis on safety... I've now installed "additional" working CO alarms (inside and outside of every bedroom in the home).

I have no problem giving Shipton's a 5-star rating. I would definitely recommend them to friends and family.

-William S.

Hamilton, ON



[Taylor Kennedy](#)

2 reviews

3 weeks ago

Our experience with Shipton's has been a positive endeavor, finding a reliable company to service our needs. They DO, absolutely, go out of their way to maintain and treat you like part of the family. Our first rep, for example, was Ralph, a wholesome, down to earth individual, knowledgeable, intelligent and observant man who shows his care for the customer. Thank God Shipton's has a technician like Ralph and anyone who experiences his expertise will be totally satisfied. Shipton's is a company that cares about you.



[Chris Paul](#)

6 reviews

a month ago

Tommy our duct technician arrived on time and surveyed our house. He he gave me an accurate estimate of the time required and ...got to work. Tommy has a great personality and regularly gave me updates on the work in progress. He did a thorough job and finished with a quick inspection. I'd recommend Shipton's to anyone planning work on their furnace.



[Ralph Bloch](#)

3 reviews

3 months ago

Wes Clark today did our annual furnace fall service. He did a fantastic job applying his broad knowledge and fastidiousness. I would like to say that he is Shipton's top service person, except I can't! With few exceptions, all of Shipton's people are tops, and I couldn't rank one above the others.

This makes it so gratifying, having Shipton's taking care of our house climate.

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